



ANNUAL REPORT

2022



EDITORIAL



The resumption of Eau et Vie (E&V) development in both the Philippines and Bangladesh stands out as the primary accomplishment of 2022, following a significant slowdown during the pandemic years.

Our forward-thinking approach has played a crucial role, as the identified programs are ready for implementation once local agreements are finalised.

Although the contracts with local authorities, which establish the framework for our operations, often necessitate extensive and patient preparation, our longstanding presence in both countries allows us to effectively reach mutually beneficial agreements that positively impact the local populations.

We owe our partners at both ends of the chain a debt of gratitude for their unwavering commitment. On one hand, our financial supporters not only provide us with funds but also serve as loyal moral supporters. On the other hand, the communities themselves, through their persistent involvement, reap even greater benefits.

The E&V model we have implemented promotes well-being through a cumulative approach. It involves a series of actions aimed at ensuring access to clean water at home, as well as the long-term sustainability of the service and its broader impacts.

The figures presented in this annual report should be interpreted within this context.

Olivier Pascal, Chairman



2022 ACHIEVEMENTS

In 2022, E&V focused on recovery and project development in its countries of intervention of Bangladesh and the Philippines, with a particular emphasis on enhancing local services and expanding into new areas.

In Bangladesh, during the early months, certain challenges were encountered in bringing all stakeholders together, especially water operators who faced numerous obstacles in fast growing cities. Despite these hurdles, 258 new contracts were signed, slightly below the expectations, but still indicative of a fresh start and a positive outlook for the future. The signing of these contracts caused optimism and radiated positive energy.

In the Philippines, E&V achieved its objectives for 2022 by securing 818 new water contracts across the nine intervention cities. This accomplishment is particularly noteworthy considering the difficulties posed by the post-COVID crisis context. The focus remains on implementing new projects to enhance service quality, improving Monitoring & Evaluation surveys, exploring new areas, and ensuring effective HR and Finance management. The local partnerships department organised an event in collaboration with the France-Philippines Chamber of Commerce and Industry to raise awareness about water issues in the Philippines and promote the E&V intervention model.

In both countries, social activities gradually improved with revised and tailored scripts, along with door-to-door trainings. The dedication of the field teams, supported by technical assistants, played a crucial role in these advancements. E&V approach continues to save lives, particularly in fire-fighting, with local brigades successfully extinguishing 23 fires in 2022. Simultaneously, support functions and operations were gradually structured, implementing new strategic tools such as a common accounting system. With the resumption of headquarter missions, we were able to provide more relevant support and share best practices effectively.

We extend our gratitude to all the teams and partners who made these achievements possible, positively transforming the daily lives of over 52,000 people residing in urban precarious areas.

Philippe de Roux, Co-founder and CEO

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EAU ET VIE: 14 YEARS OF ACTION

Slum dwellers also deserve and can afford sustainable water supply in their homes



1 in 3 people will live in a slum by 2050



1 in 3 people do not have access to safe drinking water



1.8 billion people use drinking water source contaminated with faeces

Creating more inclusive and sustainable living conditions for urban poor populations contribute positively to peoples life in the communities we serve.

E&V is a first response to this challenge by securing the future of their local economies and the well-being of these citizens. It has operated since 2008 in the Philippines and Bangladesh.

MISSION

1

Ensure permanent access to a reliable domestic water service, fire-fighting, hygiene training, community empowerment and emergency plans, as well as developing other essential community-based services according to the people's needs and capacities.

2

Carry out systemic diagnostics on waste management and sanitation. Develop initiatives according to the context and the resources available, preferably with the support of communities and local authorities.

3

Mobilise and involve all partners for the implementation of projects with a high social impact, which are over time economically viable and self-sufficient.

MODEL

Based on a social entrepreneurship approach, the model enables disadvantaged households to have access to potable water at home with a private tap.

Mobilisation is the key to successful community empowerment. It helps to raise awareness and increase knowledge of people to influence local decision making and follow services implementation.



ACTIVITIES DEPLOYED



Water services

Access to clean water at home. Instead of expensive, poor quality water stored in unsuitable containers, each household is now connected to the water network and has an individual tap, with a regular bill based on consumption and paid at home collections. Systematic quality tests are carried out. This is improving the daily lives of families, especially women, and creating favourable conditions for development.



Community empowerment

Mobilising and supporting the communities in developing their capacities. Community empowerment enables each individual to exercise their citizenship and to assert their rights and those of the community in a process of urban inclusion.



Hygiene awareness

Hygiene awareness sessions organised in schools and public yards. Good hygiene practices are as important as quality infrastructures to improve public health. Diverse topics affecting the inhabitants are addressed: water storage, individual and menstrual hygiene, waste management.



Fire-fighting and emergency management

Fire prevention and emergency plans. Fire hydrants are installed and local volunteer fire-fighters are trained and equipped. Fire prevention is essential in slums, where fire events are frequent. First aid and basic life support activities are also carried out.



Research and innovation

To deepen its impact, E&V is studying and testing new solutions to better manage its operations and offer complementary services at an affordable price (waste, sanitation, electricity) when needs are identified. Proximity, shared billing and joint collection of payments are valuable comparative advantages for beneficiaries. E&V relies on innovative tools such as the water distribution software, Wamasys, to carry out its mission.



2022 AT A GLANCE

26
deprived
neighbourhoods

11
cities

France:
Headquarter / support
functions

Bangladesh:
2 programmes in Dhaka
and Chattogram

The Philippines:
4 programmes in Cavite,
Tanauan, Mandaue
and Cebu

**New water contrats
signed per year**



Philippines Bangladesh Ivory Coast

52,986

beneficiaries with water access from the beginning of E&V intervention



5,183

new beneficiaries with water access

929

million litres of water supplied



156

employees of whom 88% are local (30% in the Philippines and 44% in Bangladesh are from the slum)



1,518

awareness sessions on hygiene (including menstrual hygiene)

32,520

beneficiaries of hygiene awareness sessions (including menstrual hygiene)



10,956

beneficiaries of SWM and sanitation awareness sessions

91,5

tonnes of waste collected



614

volunteer fire-fighters trained and equipped since 2008

23

fires contained

Figures for 2022

2022: HIGHLIGHTS



Uganda mission

Reinforced by projects in the Philippines and Bangladesh, a new development strategy was initiated in a different country in 2022. Studies were conducted in several countries, and an exploratory mission in Uganda in June proved successful, validating the potential for development. This strategy will continue in 2023.

Monitoring and Evaluation

A fruitful year for the Monitoring and Evaluation Department. Alongside conducting 33 studies (11 in Bangladesh and 22 in the Philippines), E+V also completed 2 vital audit and study projects for our key partners.

CERISE audit

As part of our partnership with the French Development Agency (AFD), E&V will conduct two audits on SJP (E&V Social Business in Bangladesh): one in 2022 and another in 2024. The objective of these audits is to document the social enterprise using the Social Business Scorecard (SBS) developed by CERISE and the AFD. The SBS is a self-assessment tool specifically designed for social enterprises. It aims to establish clear criteria and a common framework for analysing social enterprises, promoting credibility and preventing misuse of the concept.

The initial audit allowed SJP to evaluate its social performance and obtain an initial rating based on clear indicators. In March 2022, the M&E technical advisor collected the necessary data during a two-week mission in Bangladesh. The methodology involved conducting interviews, focus group discussions, and reviewing key documents such as the SJP operational manual, human resources manual, and legal documents.

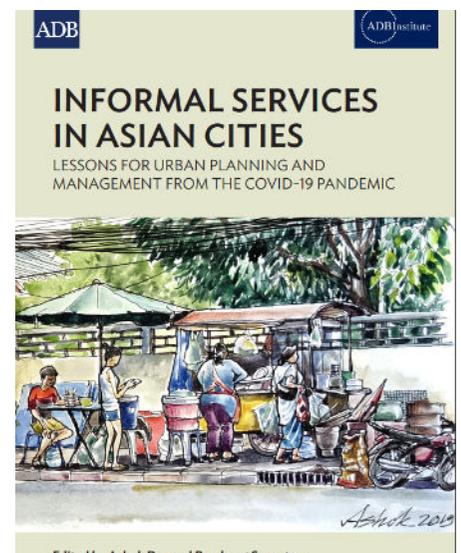
The results of the audit yielded a Social Business Scorecard rating of 75% for SJP. This outcome represents a significant achievement and has provided valuable insights for areas of improvement to be identified.

ADB study

In 2021, E&V conducted a study for the Asian Development Bank (ADB) to assess the impact of COVID-19 in two focus areas: Nine Number Bridge in Chattogram, Bangladesh, and Guizo in Mandaue, Philippines.

The study revealed several key findings. Firstly, the E&V model demonstrated its effectiveness in ensuring continuous water distribution throughout the health crisis. This success can be attributed, in particular, to the active involvement of the field team from the intervention areas. Secondly, the model showcased its resilience by enhancing payment capacity even during times of crisis, thanks to its flexible arrears management approach. Lastly, E&V adapted its hygiene activities to the new context, implementing door-to-door awareness-raising campaigns and distributing masks.

This study was included in the book *"Informal services in Asian cities: lessons for urban planning and management from the COVID-19 pandemic"*, published in September 2022 by the ADB.



Social Company Operations

Significant emphasis was placed on the collection of arrears from service users

During the COVID-19 period, E&V experienced a significant increase in arrears per branch across all countries. However, with the full resumption of operations, several strategies were implemented to address this issue. These included providing clarity and training to staff regarding high arrears, guiding service users towards the same policy, introducing new monitoring files, enhancing the operational software Wamasys to identify problematic contracts, and terminating dormant contracts through the internal process.

The outcomes in Bangladesh have been highly encouraging, as the cumulative arrears have returned to their previous levels, and even better results have been achieved through the dedicated efforts of the team.

Similarly, positive outcomes are anticipated in the Philippines for 2023, as efforts are already underway with the team in the first quarter of the year.

The operational software: wamasys

Geo-referenced data

The team is now familiar with the collection and encoding of the GPS coordinates.

The number of geo-referenced data increases day after day.

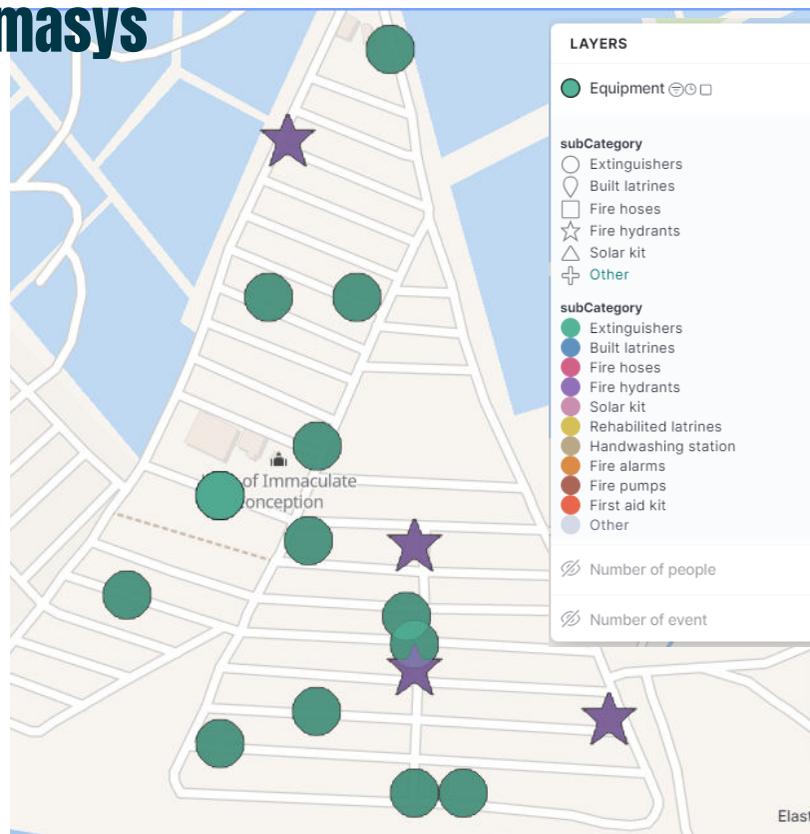
- About 10,000 contracts with GPS, 2,600 in Bangladesh and 7,200 in the Philippines
- 320 equipment in Bangladesh, 600 in the Philippines
- 2,600 events in the Philippines, of which 1,100 in 2022
- 3,500 events in Bangladesh, of which 1,100 in 2022

For a total of 17,000 geo-referenced activities!

Training

Since the implementation of the Wamasys training strategy, the training team has achieved a remarkable milestone, conducting over 150 hours of training. This equates to approximately 80 training sessions conducted, benefiting 130 individuals across Bangladesh, France, and the Philippines.

Thanks to these comprehensive training sessions, there has been a significant improvement in the understanding and utilisation of our crucial software. As a result, the reporting process has become more accurate and reliable, ensuring better overall outcomes.



Advocacy

E&V, founding member and launch of Hand Hygiene Alliance Philippines (HAP!)

E&V, as a founding member, played a pivotal role in the establishment and launch of the Hand Hygiene Alliance Philippines (HAP!).

The official launch of the Hand Hygiene Alliance Philippines (HAP!) took place during the "Clean Hands for Christmas" event on December 16, 2022. HAP! represents a collective effort by business and industry leaders to promote and advocate for universal access to hand hygiene. The establishment of HAP! serves as a means to sustain the message conveyed by the global Hand Hygiene for All Initiative, answering the call for collaborative action from the business community. One of HAP!'s primary objectives is to foster lasting hand hygiene practices among Filipinos.

In addition to E&V, the founding members of HAP! include Manila Water Foundation, Ecolab, Philippine Business for Social Progress (PBSP), and Rotary Club of Marikina North. Together, they join forces to drive positive change in hand hygiene.

In 2023, E&V has plans to launch a study focused on behaviour change related to hygiene. This study will be conducted in collaboration with experts who possess a proven track record in facilitating the development of solutions in partnership with urban poor communities, with the aim of enhancing the hygiene program.





THE PHILIPPINES

The year 2022 witnessed a swift transition from the extraordinary circumstances of the COVID-19 pandemic towards a gradual return to normalcy. However, amid this transition, the communities in Cebu and Mandaue were struck by “Odette”, the most destructive typhoon in a decade. In response to the urgent needs of these communities, E&V demonstrated remarkable dedication by becoming the first NGO to provide assistance. Alongside ensuring the continuity of water services and immediate support, E&V also offered a month’s worth of free access to water, contributing to the financial and health resilience of the affected communities.

This challenging period also provided an opportunity to assess the significance of organisational and community preparedness for risk management and emergency response. Although the project is ongoing and will continue for several more months, valuable lessons have been learned from this experience.

Despite the progress made towards normalcy and growth, it is important to acknowledge that numerous significant challenges have been encountered along the way.

E&V faced various challenges during the year, encompassing both human and managerial aspects. This included managing a transition in leadership and addressing higher turnover rates resulting from the recovery from the COVID-19 crisis and a more dynamic job market.

Furthermore, the organisation encountered challenges stemming from its geographically dispersed and rapidly expanding structure. Ensuring consistency and coordination of processes remained an ongoing concern in this context.

Additionally, E&V faced institutional challenges during a period marked by presidential and local elections, which coincided with the aftermath of the COVID-19 pandemic. Despite the circumstances that suggested the objectives and ambitions for 2023 might be unattainable, E&V persevered in navigating these challenges.

The achievements of the teams in 2022 are truly commendable. Through their unwavering commitment, dedication, and professionalism, they surpassed the initial targets in providing support to the most marginalized communities. Notably, the efforts of the teams have resulted in 4 new communities and 3,817 slum dwellers gaining access to safe drinking water and benefiting from E&V’s range of programs. This has contributed to reducing health risks, improving hygiene and menstrual hygiene practices, combating land insecurity by addressing fire incidents, strengthening community ties with public authorities, enhancing social inclusion for the most vulnerable individuals, and improving living conditions while minimizing environmental impact.

This remains at the heart of our mission.

Furthermore, E&V has embarked on a significant project aimed at continuously enhancing program quality, which will continue in the coming years. This involves improving the processes within the water department and NGO programs, as well as refining organisational processes and operational tools in support functions.

Noteworthy initiatives include the customer relations program, enabling better complaint tracking and analysis for service improvement, and a comprehensive revision of menstrual hygiene scripts, recognising the vital importance of addressing the needs of women and girls in impoverished communities.

Additionally, the monitoring and evaluation team at E&V conducts surveys that provide valuable insights into program impact and identify areas for improvement. These surveys include activity assessment maps, which identify sub-areas and population groups that the organisation is still striving to reach, along with concrete proposals for enhancing coverage. The ultimate goal of these projects is to maximize impact.

As we embark on the year 2023, promising prospects lie ahead. The focus will be on enhancing processes and providing ongoing training for the teams, laying the groundwork for intensified development and the establishment of new branches in the years to come.

In conclusion, I extend my heartfelt congratulations to the dedicated teams at E&V for their remarkable work and unwavering dedication.

Augustin Vatelot, Country Director - Philippines

38,881 beneficiaries with water access at home

13,998 participants in hygiene awareness sessions (hand and personal hygiene) and water storage

6,278 participants in menstrual hygiene awareness sessions

158 fire-fighting and first-aid trainings held

179 mass events on SWM and sanitation (including clean up days) in the areas and schools and awareness raising sessions

29 extinguishers distributed

KPI 2022

2022 IN THE PHILIPPINES

Water service

Many opportunities to reach more communities

After years of collaborative efforts between the local government and the water operator, the residents of Tangke 2 in Cebu, Pago in Leyte, and Isla Noah in Cavite can finally enjoy 24/7 access to water in their homes. While the inauguration for Isla Noah is scheduled for early 2023, all pre-construction groundwork was successfully completed by the end of 2022.

E&V Philippines has expanded its presence to 23 impoverished urban communities. However, it is not just the numerical growth that matters; ensuring the provision of quality water service is equally crucial. Thus, throughout the latter half of 2022, the team dedicated their efforts to enhancing the complaints management process. They developed visual tools and organised training sessions for the field teams once the improved process was finalised.

By the end of 2022, the team successfully completed 7,639 water connections, benefitting 38,881 underprivileged Filipinos residing in urban areas. Maintaining an average water loss rate below 8% and achieving an average payment collection rate of 99% are accomplishments that fill the team with pride. These figures demonstrate that it is indeed possible to provide slum dwellers with access to water when the water supply system is tailored to their social and technical requirements.



When we didn't have water at home, it was really tough because we had nothing for our everyday household chores. Taking a bath became a real challenge, and it was even worse when I had my period. Waiting in long queues at the hand pump was frustrating, and I felt extremely uncomfortable. It was a constant struggle that reminded us of the urgent need for a reliable water supply.

Amanda, 15 years old inhabitant of Isla Noah, Cavite



Hygiene

A solid basis for behavior-change program

By the end of 2022, a significant number of people, totalling 13,998 individuals, actively participated in hygiene awareness sessions. Additionally, 6,278 individuals took part in menstrual hygiene sessions.

These informative sessions served as valuable complements to the improved access to water that E&V provided to beneficiary communities.

Recognising the importance of keeping these educational activities up-to-date and relevant, the team collaborated with the WASH technical advisor to ensure that teaching and learning materials were regularly refreshed. This proactive approach aimed to maintain the effectiveness of the awareness-raising sessions and address the specific needs of the communities.

Moreover, alongside the ongoing programs, the team embarked on planning the launch of a hygiene behavior change program. This initiative represents the next step in intervention, moving beyond awareness and focusing on fostering lasting behavioral changes. Through this program, the aim is to cultivate habits that promote enduring and healthy practices among the communities. The anticipated launch of this project is slated for 2023.

Sanitation

Improvements are essential

In line with the World Toilet Day theme of "Making the Invisible Visible," E&V joined forces with the Philippine Red Cross to commemorate this important occasion through engaging and innovative learning activities.

In Cavite, a motto writing contest was launched. Youth in Leyte competed in a Waray (local language) poetry competition.

In Cebu, children were asked to design model toilets using recycled materials. In Mandaue, a community forum was organised with the support of the City Sanitary Inspectors of Mandaue Health Office.

Sanitation is a crucial yet often overlooked aspect of WASH. It plays a vital role in achieving Sustainable Development Goals 6, 3, and 5 - clean water and sanitation, good health and well-being, and gender equality, respectively. To address sanitation issues, we must confront the "dirty" topics that are often taboo. Unhealthy sanitation conditions contribute to the spread of bacteria, viruses, and diseases, leading to severe complications and even loss of life.

E&V recognizes the importance of shining a light on sanitation, which is why mass events to raise awareness are organised. These services are particularly essential in slum areas of large cities where access to adequate sanitation is limited.

In addition, E&V is actively working on designing sanitary solutions and infrastructure. The plan is to launch pilot projects on sanitation in Cebu in the coming years, aiming to provide sustainable solutions to address this pressing issue.



Solid Waste Management

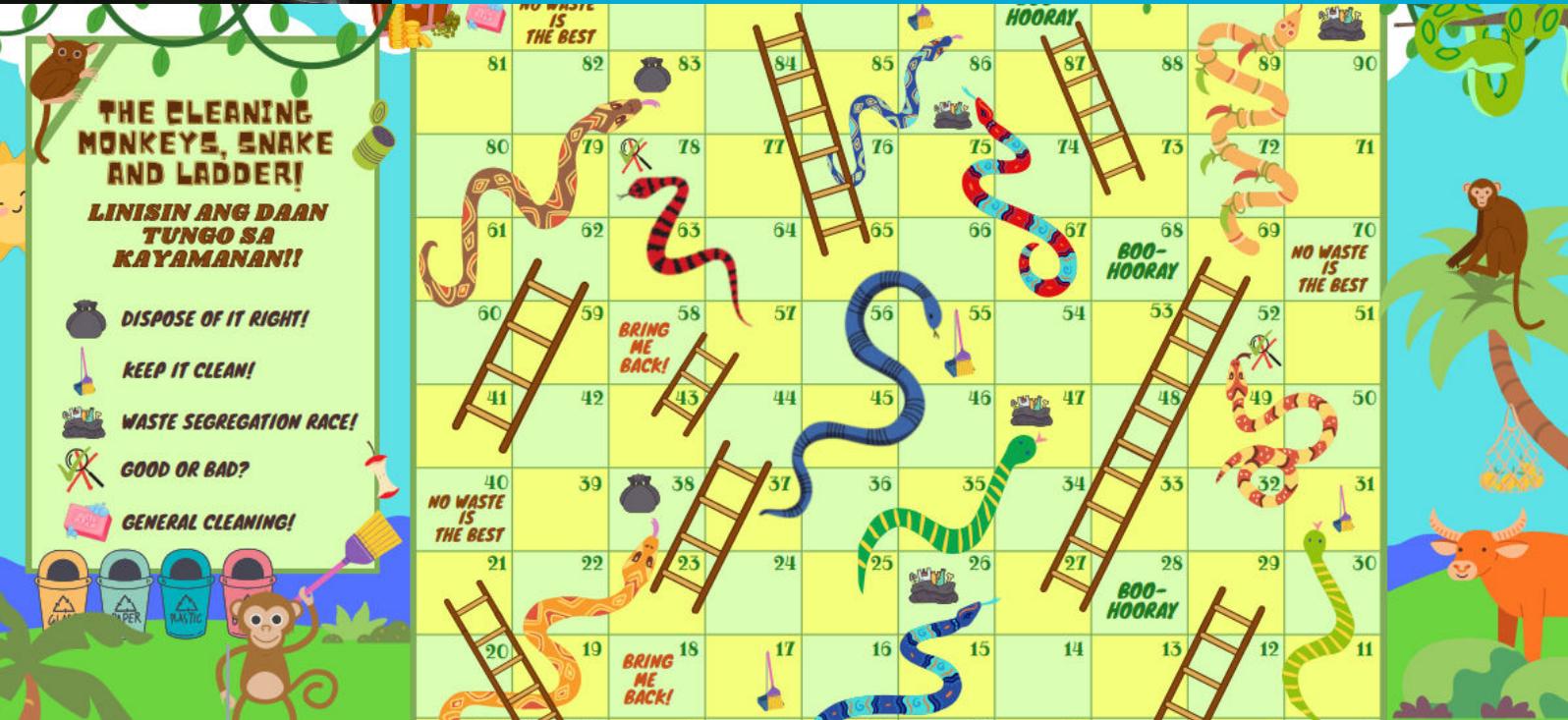
Together for a cleaner environment

In Cavite, the team conducted stakeholder consultations and community service design workshops to engage community members and barangay officials in addressing solid waste management issues collaboratively.

During the two-day workshops, participants utilised the findings from previous workshops and studies to develop a comprehensive collection service plan outlined in a five-point project proposal.

Alongside these stakeholder initiatives, the team also introduced fun games aimed at raising children's environmental awareness. These engaging activities include games like snakes and ladders, speed game, and a specially developed "Keep it Clean!" board game created by E&V.

The board game challenges participants' decision-making skills and encourages them to make choices that contribute to achieving a cleaner community.



Fire-fighting and Emergency Management

Focus on emergency management program

While focusing on strengthening fire-fighting capacity has remained crucial and beneficial, the E&V team took advantage of the lessons learned from Typhoon Odette to enhance community resilience.

This led to the development and implementation of a pilot project called the Participatory Capacity and Vulnerability Assessment (PCVA) in Mantuyong, Mandaue. This particular area faced consecutive disasters in December 2021, with Typhoon Odette hitting on December 16th, followed by a fire on the 24th.

In October 2022, a two-day workshop was conducted to test the PCVA methodology for the first time. The workshop welcomed approximately 30 participants from various sectors, including community leaders, barangay volunteers, councillors, representatives from the Muslim community, LGBT, and senior citizens. This inclusive approach provided a valuable learning experience for both the community and the E&V Team.

Moving forward, the next step involves strengthening the PCVA methodology and replicating it in other communities in close coordination with the local Disaster Risk Reduction Management Office (DRRMO). Through this collaborative effort, the aim is to expand the application of PCVA, empowering communities to enhance their disaster preparedness and resilience-building initiatives.



I can say that the cleanliness and orderliness are improving in our community through solidarity and people's willingness to support each other. We segregate the biodegradable and non-biodegradable, and we observe the proper disposal of garbage now. Cleanliness is important in the community because it makes it more beautiful and discipline is observed better by everyone.

Menia Montecerin, E&V volunteer, Salcedo, Cavite

Jena, muslim leader, Mantuyong, Cebu

The workshop (participatory capacity and vulnerability assessment) was a big help. Now, I know what is the priority disaster risk in our barangay and i also learned what to do when disaster happens. We have to be always prepared and not afraid so we can respond well.



Community empowerment

Building community momentum

With the easing of outdoor gathering restrictions and a reduced risk of COVID-19 in 2022, E&V was able to resume a wider range of activities.

In June, community volunteers and leaders participated in a team-building session that strengthened their relationships and fostered greater solidarity within the community. E&V firmly believes that empowering the community is essential for sustaining WASH initiatives, as active participation in local decision-making and the development of initiatives directly contribute to improved living conditions and resilience.

In addition to these activities, E&V focused on identifying the training needs of intermediary bodies and various sectors to enhance their capacity in advocating for their WASH-related rights.

Recognising that knowledge and skills play a vital role in driving positive change, E&V is committed to equipping these stakeholders with the necessary tools to effectively claim their rights and contribute to the improvement of water, sanitation, and hygiene practices in their communities.

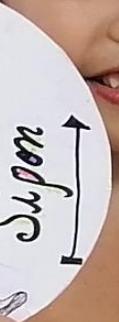
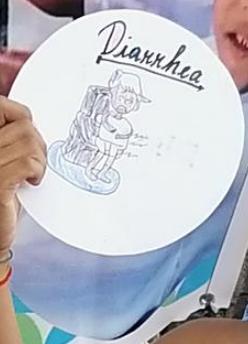
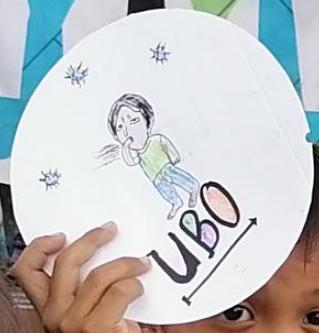


GLOBAL HANDWASHING DAY

OCTOBER 15

"Unite for Universal Hand Hygiene"

ALWAYS WASH YOUR HANDS







BANGLADESH

In the wake of the two-year pandemic, 2022 provided an opportunity to recover and develop projects in new areas, while structuring operations and support functions using new tools. Field missions became possible once again, enabling much more relevant support from the headquarter.

In the first few months, it was still difficult to gather all stakeholders around the table, especially the water operators facing many other challenges in fast-growing cities. Rebuilding the relationship of trust required patience. However, after a few months, a new zone was inaugurated in Chattogram, followed by a promising 5-year agreement with Cwasa (Chattogram public water operator).

In Dhaka, for the first time in several years, the opening of a new zone in Mirpur was finally approved by Dwasa (Dhaka public water operator), indicating progress in the partnership. In Bhashantek area, following a Supreme Court ruling, it also became possible to serve new households in the second part of the area. Additionally, 258 new contracts were signed, a real sign of recovery, although still slightly below the target.

The commitment of the teams on the field, supported by the technical assistants, gradually improved social activities. However, there is still room for improvement in 2023, particularly in providing an adequate range of hygiene and community mobilisation services tailored to the needs of the population. Notably, significant progress has been made, positively impacting the daily lives of over 12,200 people living in precarious urban areas of Bangladesh, particularly in terms of fire-fighting.

We extend our gratitude to all the teams and partners who have made these accomplishments possible, changing the lives of countless individuals and communities.

Philippe de Roux, Country Director - Bangladesh (interim)



12,232 beneficiaries with water access at home

6,225 participants in hygiene awareness sessions (hand and personal hygiene) and water storage

6,019 participants in menstrual hygiene awareness sessions

29 fire-fighting and first-aid trainings held

78 events on SWM and sanitation (including clean up days and schools and awareness raising sessions)

15 extinguishers distributed

KPI 2022

Philippe de Roux, CEO of Eau et Vie, assumed the role of interim Country Director for a few months, providing support during the transition period.

Meanwhile, Alexia Michels, the former Country Director for Bangladesh, who had previously served as Country Director for the Philippines, has moved on to work for the Asian Development Bank. This career move is a testament to her remarkable dedication and contributions to improving access to water in Asia.

During the interim period, Philippe played a role in assisting the teams and facilitating a smooth transition for the arrival of the new local country manager at the beginning of 2023.

2022 IN BANGLADESH

Water service

Expanding water services with new strategies in place

Since March 2022, E&V has expanded its services to a third disadvantaged community in Bangladesh, granting legal access to piped water for households in the low-income CNB Colony of Chattogram.

By the end of 2022, 378 individuals were connected to the E&V water network in this area, and the numbers have continued to rise due to the implementation of temporary promotions and partial subsidies on water access charges. These measures have proven highly effective in increasing the number of families connected to the E&V network and will be replicated in other regions in the future.

In addition to Chattogram, E&V launched a new project in Dhaka to address the pressing water crisis in Duaripara. The plan involves installing a water network capable of serving 520 new households. After extensive discussions with the community and authorities, a long-awaited Memorandum of Understanding (MoU) was signed with the Duaripara community at the end of the year. This significant milestone will accelerate E&V's operational activities in the area.

Furthermore, E&V Bangladesh actively sought opportunities to extend partnerships with local authorities and technical partners to serve other slums in Chattogram. Fruitful discussions led to the renewal of commitments, with E&V Bangladesh and Chattogram WASA signing two agreements in early January 2023 to secure existing and future partnerships.

The signing of the MoU with the Bhashantek "Social Development Committee" was another step towards enhancing community involvement in existing areas. It aims to facilitate regular feedback and suggestions from the community, fostering effective communication channels.

E&V continued to explore innovative approaches to improve its water services, tailoring options to meet the evolving needs of the communities. Following the evaluation of a technical assistant in 2022, a borehole will soon be established in the Bhashantek project area. This will complement the bulk water connection and provide crucial water supply to areas facing shortages, ultimately benefiting a larger number of families.

In addition to supplying water to nearly 2,600 families, the collective efforts of the team throughout the year have propelled the project activities to new heights, making a significant impact on the communities served.



Before we started using E+V water, we used to get it from a communal tap. We had to spend hours fetching a jug of water.

The E+V water service has freed us from all the suffering we had to endure because of the lack of water. I no longer waste time on water collection, new hopes for a prosperous life have emerged and all this has been possible thanks to the arrival of clean water on our doorstep!

Nur Begum, inhabitant of CNB Colony, Chattogram

Hygiene

Improving the wellbeing of the community

2022 proved to be a remarkable year for E&V Bangladesh, marked by significant strides in strengthening hygiene strategies and introducing innovative approaches. These efforts are expected to have a profound social impact on the community in the upcoming months.

During the first quarter, a three-day workshop was organised for the dedicated team at E&V. The objective was to train colleagues in menstrual hygiene management (MHM) and best practices in WASH, fostering internal awareness. The workshop featured experts from renowned organisations like Plan International Bangladesh and Phulki, who led engaging sessions on various topics, including menstrual biology, proper use of hygiene materials, MHM for people with disabilities, WASH in schools, solid waste management, and essential communication skills.

Throughout the year, taboos and misconceptions surrounding menstrual hygiene were challenged, resulting in a substantial increase in impact. In Chattogram, approximately 1,300 individuals were reached, while in Dhaka, the number reached nearly 3,000.

In a noteworthy development, efforts were made to engage men in menstrual hygiene awareness. Regular sessions, conducted by male community facilitators, were successfully organised despite the inherent challenges associated with the subject.

In addition to community-focused hygiene activities, attention was given to improving hygiene and menstrual hygiene facilities in slum schools, particularly for girls. An in-depth assessment was conducted in 2022 across 17 schools in Dhaka and Chattogram's slums, highlighting the pressing needs of female students. These findings underscored the urgency of expanding hygiene initiatives in slum schools, a goal that will be pursued in 2023.

Furthermore, a comprehensive review of existing sessions and the development of a new strategy were undertaken to enhance impact and ensure broader reach. Tailored sessions were designed for different age groups, including men, women, female adolescents, male adolescents, and female children.

The collective efforts and achievements of E&V Bangladesh in 2022 have laid a strong foundation for advancing hygiene initiatives and making a lasting difference in the lives of the communities served.



After developing the script for MHM for men and dubbing of Padman movie script we have started the MHM for men awareness session in Bhashantek.

We took a session with a group of 5 men. The most difficult part was bringing them together for the session. After the initial ice-breaking, we showed them the Bangla dubbed movie script from Padman. We discussed menstruation, challenges faced by women and girls during this time, menstrual hygiene management, risks, and healthy behaviours, and their role as a man and household heads.

After getting all that information from our end, participants got comfortable and started sharing their knowledge and personal experiences. In their opinion, the session is really helpful and informative. People might be a bit shy to come to the session at first as menstruation is still considered a taboo in our society and people get very uncomfortable talking about it, especially males.



Aman, project executive E&V Bangladesh





Fire-fighting

Network grew stronger in 2022

Following the inauguration of the CNB Colony area in early 2022, E&V successfully trained a brigade of 25 volunteers, including 20 women.

Throughout the year, various training sessions, demonstrations, simulation exercises, and observances of International Fire-fighters Day were organised to equip volunteers with the necessary skills to respond to fire incidents and provide emergency assistance.

To ensure effective fire response, the brigade received training on the proper use of fire extinguishers, with 15 fire extinguishers prominently displayed for practical learning. As an additional safety measure, newly designed fire cabinets were installed in the project areas, serving as storage units for fire protection equipment. The cabinets aim to protect the community by storing fire protection equipment in close proximity, minimizing damage, theft, and keeping the contents secure. Beneficiaries were trained on swift access and optimal utilisation of the equipment during emergencies.

Moreover, to bolster the firefighting capabilities in the fire-prone Bhashantek area, 2 fire pumps and 22 fire hoses were distributed, further strengthening the fire-fighting network.

These proactive measures taken by E&V in 2022 underscore their commitment to safeguarding the community from fire incidents, enhancing emergency preparedness, and ensuring the availability of essential fire-fighting resources.



I am the brigade leader of fire volunteers. I have been trained for the past two years. When there is a fire in an area like ours, everything burns to ashes before the fire service arrives. With that in mind, I jogged into fire training and learned to put out fires.

I learned through training that an electric fire should be extinguished with sand. The training taught us how to lay, fold, and join the hose pipes and connect them to the motor pump.

E+V Bangladesh provided us with a kimono, hand gloves, and helmet to wear during a fire incident to extinguish the fire. The training is very important to protect our lives and community.

There was a fire in an electric pole besides my house, and at that moment we used extinguishers provided by E+V. Seven extinguishers were emptied during that electric fire incident.





GLOBAL FINANCIALS AT A GLANCE

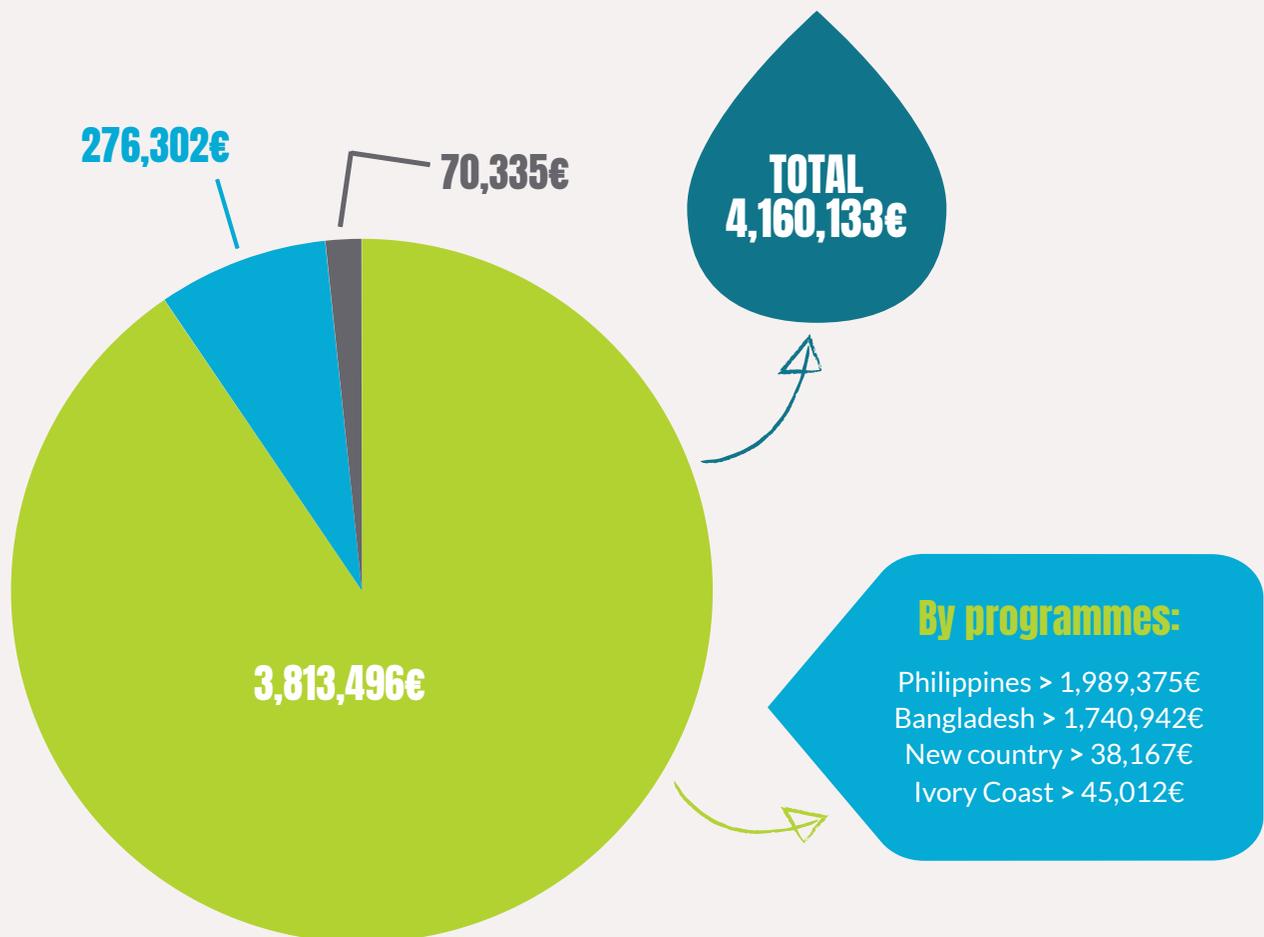
In 2022, there was a loss of -74,000 € (+ 113,000 € in 2021), which accounts for approximately 1,5% of the total income for the year (EVES holding company accounts subject to approval in the general assembly of December 2023).

Despite the loss, the overall equity remains positive, totalling 247,000€, with 168,000€ attributed to the social companies. The cumulative cash flow at the end of 2022 reached 792,000€, equivalent to approximately 2.4 months of expenditures. This marks an improvement compared to the previous year, which had a cash flow equivalent to 1.8 months of expenditures.

Dedicated funds in 2022 reached 1,300,000€, a notable increase from 900,000€ in 2021. Out of the total dedicated funds, 1,100,000€ were generated during 2022.

EXPENDITURES IN 2022

In 2022, total expenditures amounted to 4,200,000€, representing a 16% increase from 3,600,000€ in 2021. The majority of these expenditures, accounting for 90%, were allocated to operational activities, divided between local expenses and operational support.



- Programmes: Bangladesh, Philippines, Ivory Coast and new country (90.5%)
- Overhead costs (7.84%)
- Partnerships and communication (1.67%)

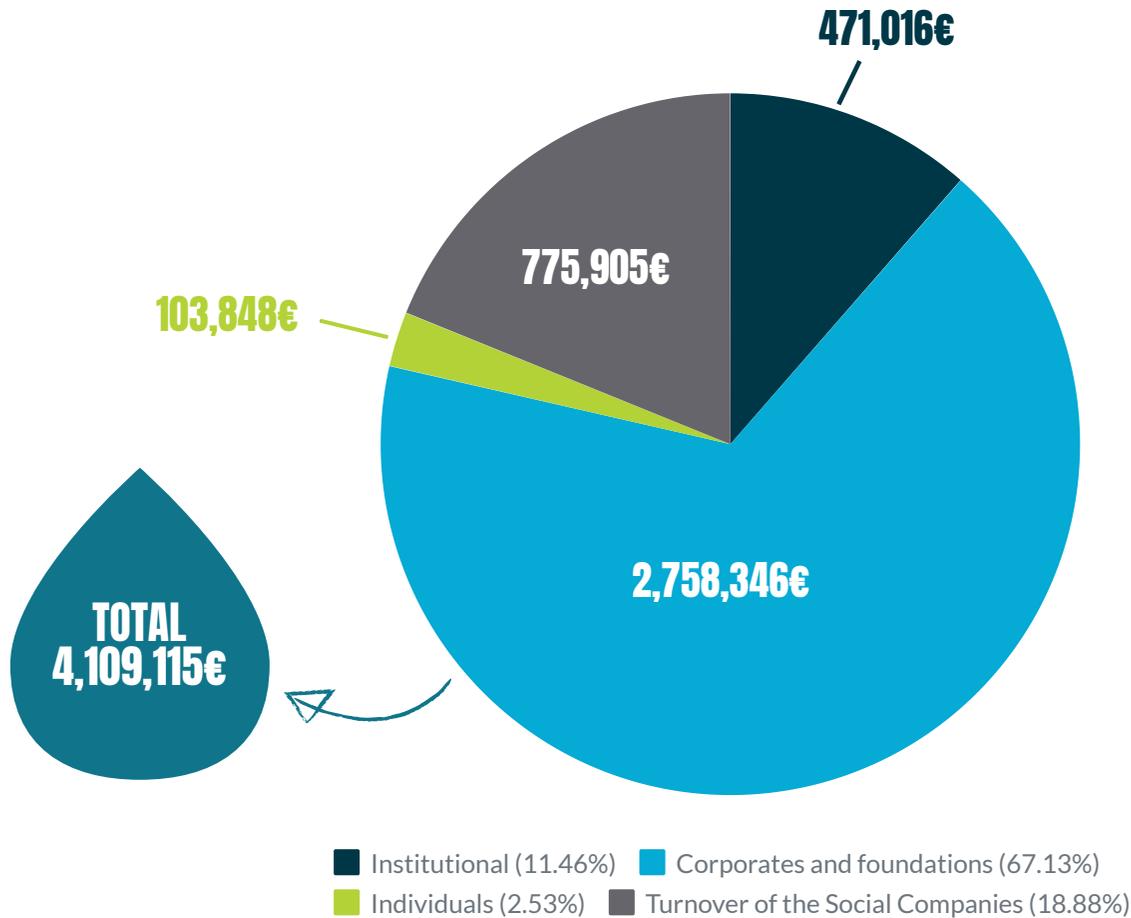
RESOURCES IN 2022

In 2022, the total resources of E&V amounted to 4,100,000€, compared to 3,700,000€ in 2021. This includes 800,000€ generated from the sales of social companies.

The share of local resources, including local grants and social companies sales, increased to 38% from 31% in 2021, primarily due to the growth of local donations in Bangladesh.

The majority of the financing, 70%, continues to come from the private sector, similar to the distribution in 2021.

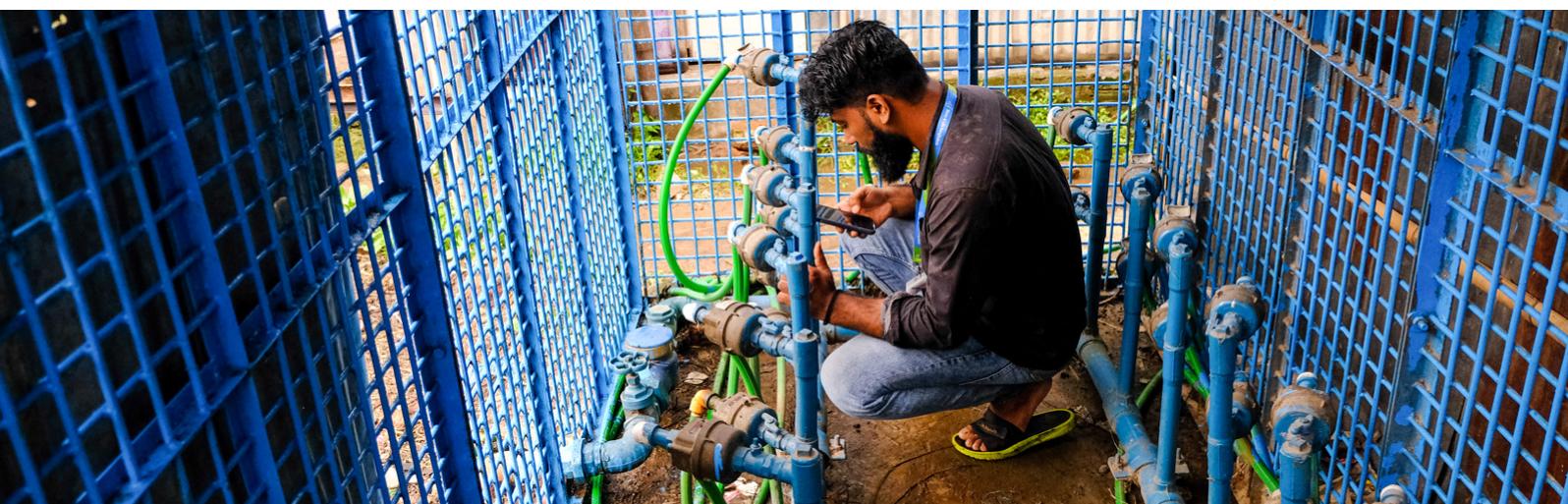
Some projects experienced delays, leading to postponed allocations of dedicated funds that will be accounted for in 2023.



THANK YOU!

**A special thank you to all our financial and technical partners, and donors.
Your support made everything possible!**

Agence 32 Décembre * Agence Française de Développement * Agence de l'eau Artois-Picardie * Agence de l'eau Loire Bretagne * Agence de l'Eau Rhône Méditerranée Corse * Alliance Française de Manille * Alstom CSR * Alstom Foundation * Ambassade de France aux Philippines et en Micronesie * Arab Gulf Programme for Development * Ashoka * Asian Development Bank * AUD Pays de Saint-Omer - Flandre Intérieure * Australian Embassy in the Philippines * Bangladesh Fire Service & Civil Defence * Biocoop Versailles Chantier * Bonobo * Bureau of fire Protection Philippines * Carrefour Bangladesh * CASC APPUI * CCI France in the Philippines * Coca-Cola Foundation Philippines / Agos project * Conseils-Plus * Conseil Régional des Pays de la Loire * CWASA * Decathlon Philippines (via CCI) * DWASA * Endress+Hauser * Eurofins Foundation * Fair Building Network * Fondation Abouzeid * Fondation Arceal * Fondation Cassiopée * Fondation des Épiniers * Fondation Gratitude * Fondation Lord Michelham of Hellingly * Fondation Mimosa * Fondation Ponts Neufs * Fondation Pro Bono * Fondation SUEZ * France Philippines United Action (FPUA) * Fondazione Cesarini * Gemo Eram Group / Fonds Albert Marie * Generous connect * Institut Robin des Bois * Jefpag Foundation * JVD * Lafarge Holcim Ltd Bangladesh * La Guilde * Leyte Metropolitan Water District * L'Oréal * Manila water Foundation * Manos Unidas * Masaldebain.com * Maynilad Water Services Inc. * Métropole Aix Marseille Provence * Metropolitan Cebu Water District * Microdon * NOOS * Oryx Bangladesh * Pictet Group Fondation * Pfizer Philippines Foundation * Philippine Airlines * Philippine Red Cross * Philippine Water Challenge * Play Play * Poul Due Jensen / Grundfos Foundation * PrimeWater Infrastructure Corp * Ramon Aboitiz Foundation Inc. * Rise Foundation (via FPUA) * Rotary Club Mandaue * Sanofi (via FPUA) * SELAVIP Foundation * So-Leader * The Comgest Foundation * The Loyola Foundation * The Stone Family Foundation * The USAID Safe Water Project * Total (via FPUA) * Versailles Grand Parc Communauté d'agglomération * Vitens Evides International * Vitol Foundation * VOx Impuls







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